

# CDC/HRSA Advisory Committee on HIV, Viral Hepatitis and STD Prevention and Treatment

## The PATHways Program at the Vanderbilt Comprehensive Care Clinic:

An Innovative Approach to Reach Traumatized, Marginalized  
People with HIV Otherwise Not Engaged in Care

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# Goals & Objectives

- Goals

- What have we accomplished at the Vanderbilt Comprehensive Care Clinic?
- How does the Nursing paradigm help patients?
- What Lessons have we learned from our experience?
- Secrets to Excellence in Team Performance

- Objectives

- At the end of this session, participants should be able to:
  - Compare and contrast medical and nursing models of care
  - Appreciate the unique needs of marginalized, traumatized PLWH
  - Consider new approaches to care for our marginalized, traumatized patients

# What Have We Accomplished at the Vanderbilt Comprehensive Care Clinic (VCCC)?

- Characteristics of target population
- Novel multi-dimensional instrument to assess patient strengths across five domains of care, all related to HIV clinical outcomes
- Snapshot of our population through the lens of the Adverse Childhood Events (ACE) Instrument
- Overview of Clinical Outcomes to Date

# Target Population

We want the patients who are failing to thrive under the “15 minute” model of care:

- Poor Adherence, Making Virus
- Socially Marginalized
- Traumatized
- Untreated Mental Illness
- Active Addictions
- Poverty, poor education

Characteristic	% of PATHways Patients
Gender: Male	70%
Skin Color: non-white	58%
Age 25-44	66%

- HIV is often the “gateway diagnosis”
- Identified from either validated screening process or internal referral
- Screening process alone identifies ~ 90 candidates/quarter
- Novel, validated assessment tool used with all patients

# Multi-Dimensional Patient Strengths Phenotype

Domain	Factor	Measure	Range	Pt Score and Interpretation
<b>Mental Health</b>	General Self-efficacy	GSE	10-40	21
	Impulsiveness	BIS-8	8-32	18
	Depression/Anxiety	PHQ-4	0-12	10
	Trauma History	ACE	0-10	7
	Alcohol Use	AUDIT-C	0-12	0
	Illicit Use	POST	9-45	14
<b>Clinical Care</b>	VL at last visit	EMR	09/927/2017	43,000
	CD4 # last visit	EMR	9/27/2017	342
	Tobacco Use	POST		Y
	Health Insurance	Y/N		N
<b>Physical Environment</b>	Housing Stability			Tenuous
	Transportation			unstable
<b>Social Environment</b>	Employment		FT/PT/U/D	part-time
	Poverty	% FLP (mon income)		1.5
<b>Education</b>	Highest Grade Completed			11
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<b>Scoring Key:</b>				
<b>PURPLE</b>	Risk: This area should be further assessed and addressed to minimize risk of patient failing HIV care.			
<b>GREEN</b>	Baseline: Patient has minimal level of functionality in this area; further assessment recommended.			
<b>BLUE</b>	Goal: Patient at goal in this area; these may represent opportunities to build on patient strengths			

# Adverse Childhood Events: VCCC Results

Number of Adverse Childhood Experiences (ACE Score)	Kaiser-CDC N=17,337	VCCC Newly Engaged N=101	VCCC PATHways N=54
0	36.10%	25.7%*	9.3% #
1	26%	36.6%*	7.4% ##
2	15.90%	11.9%	7.4%
3	9.50%	9.9%	14.8%
4 or more	12.50%	15.8%	61.1% ##

Kaiser vs Newly-engaged: \* p < 0.05; \*\* p < 0.001

Newly-engaged vs PATHways: # p < 0.05; ## p < 0.001

# Adverse Childhood Events and HIV Care

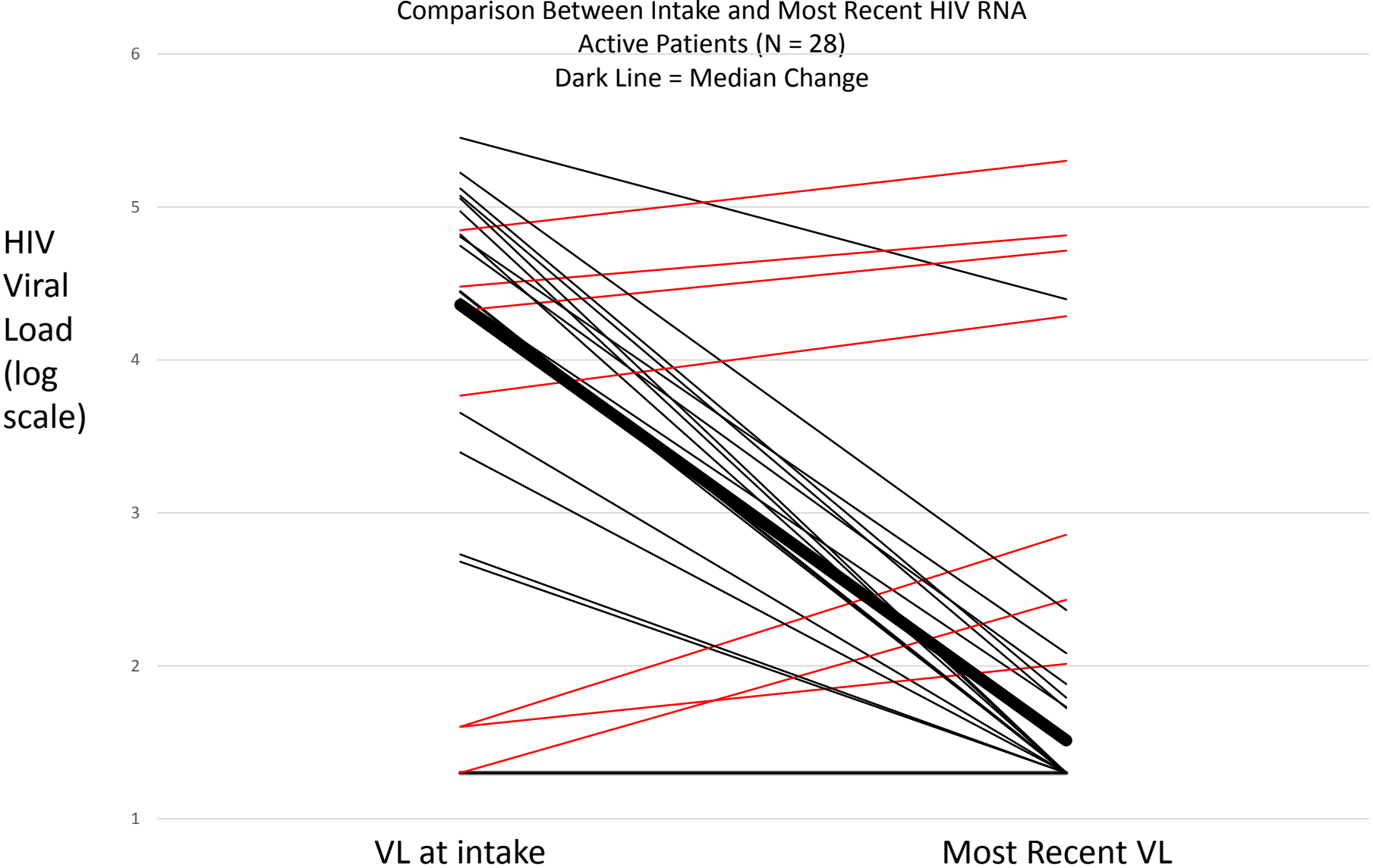
In our clinic, individuals with an ACE score  $\geq 4$  were:

- **8 times more likely** to miss their next appointment compared to those with ACE scores between 0-2
- **2 times more likely** to have a viral load  $> 200$  copies compared to those with an ACE score between 0-2

Campbell, K, Raffanti, S, Nash, R. Adverse Childhood Event (ACE) Scores Associated with Likelihood of Missing Appointments and Unsuppressed HIV in Southeastern U.S. Urban Clinic Sample, Journal of the Association of Nurses in AIDS Care. Accepted for publication, June, 2019.

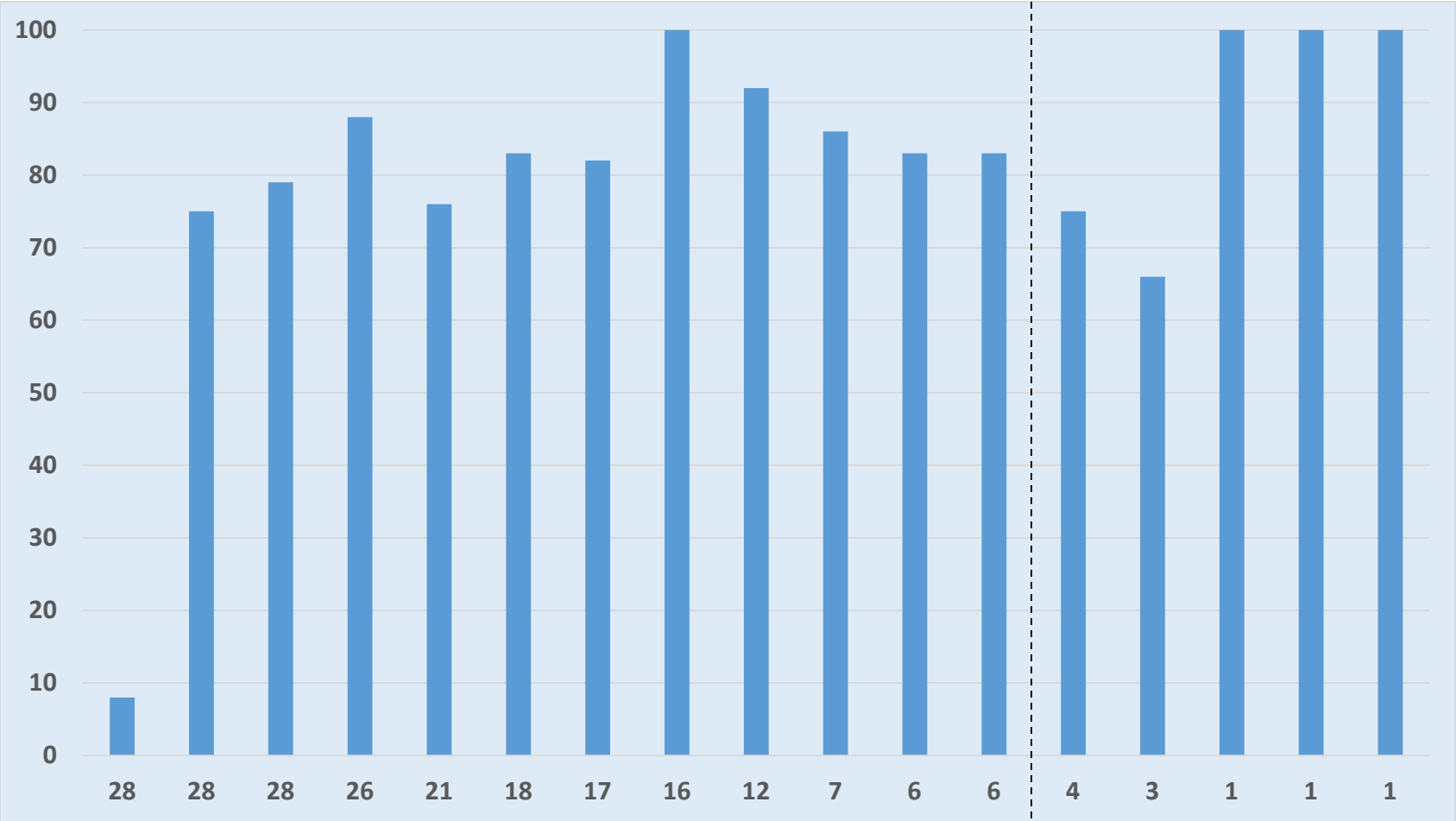


# Clinical Outcome 1: 86% Viral Suppression



# Clinical Outcome 2: HIV Suppression Over Time

Percent of Patients With VL < 200 or down since previous labs

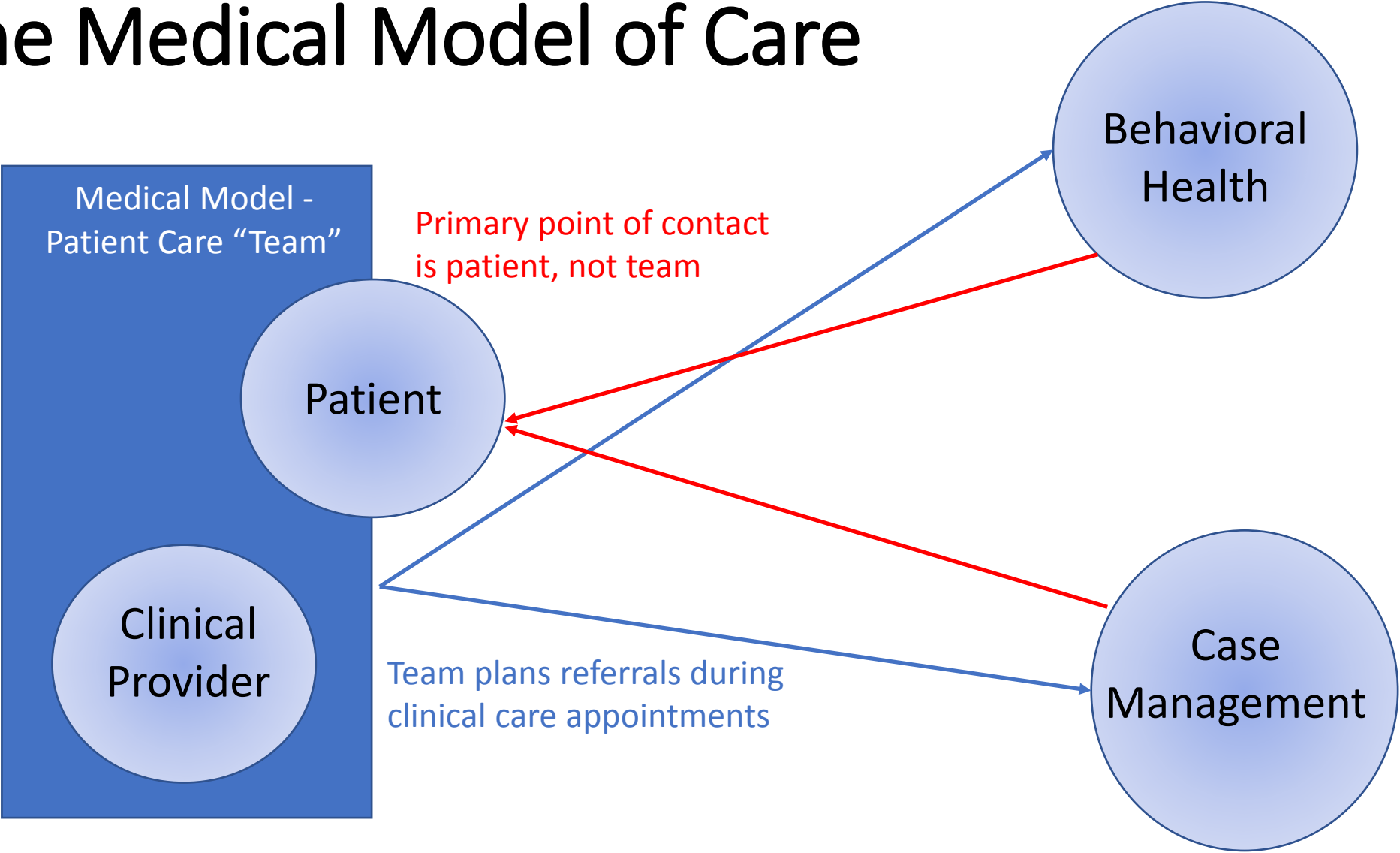


Number of Patients With Lab Draws

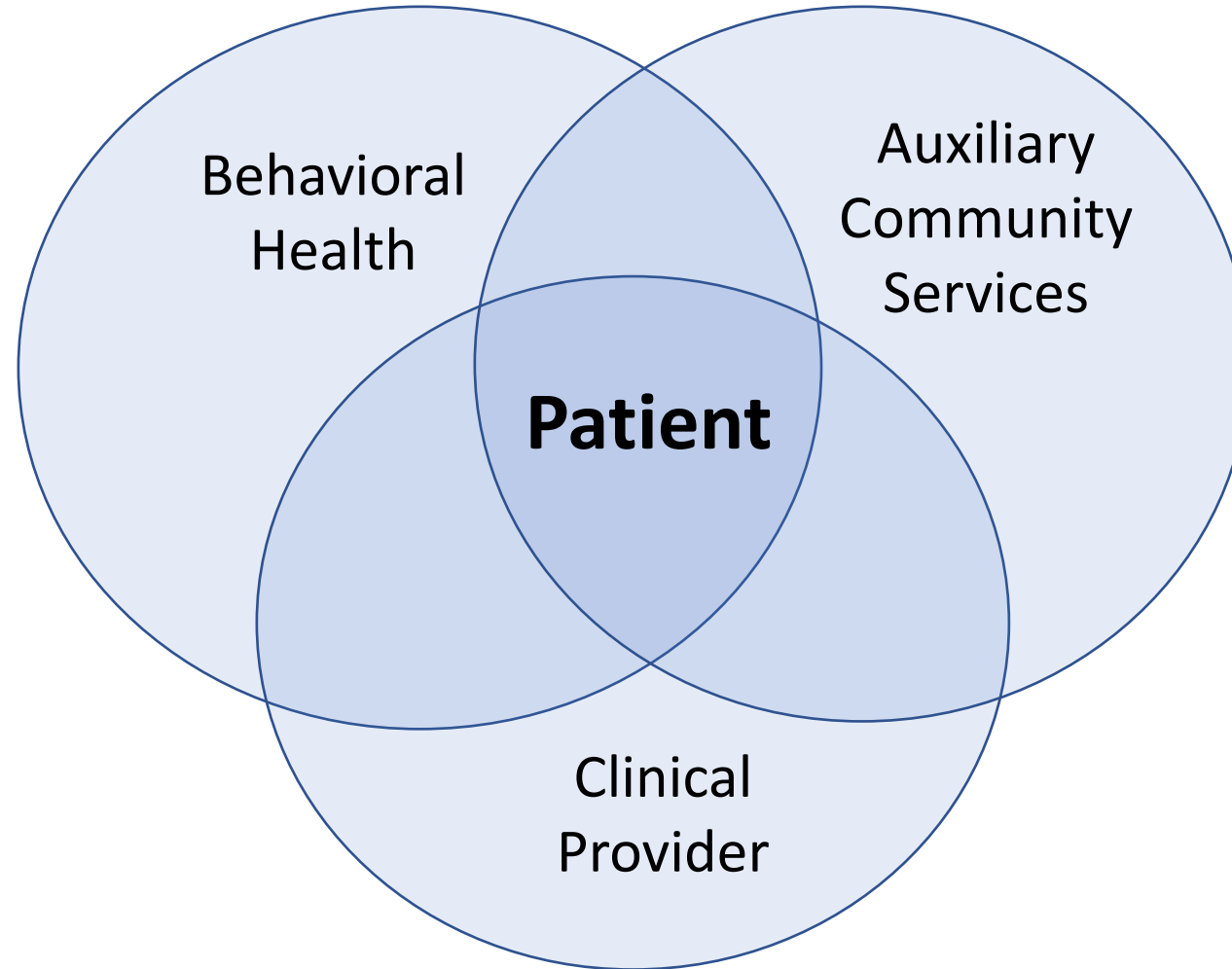
# How does Nursing focus help patients?

- Nursing paradigm is not synonymous with medical model of care
  - Nursing looks at the whole patient instead of focusing on a disease
  - This allows nurses to also assess the environment within which a patient is trying to preserve/improve their health
- We are very fortunate to have federal funding that allows us to approach patients from a Nursing perspective

# The Medical Model of Care



# PATHways Model of Care



# Key Features of Our Model of Care

- Validated screening tools are used with all patients to inform all aspects of care
- Behavioral Health
  - Key goal is to normalize patient feelings
  - Behavioral Health – guided by DBT/BA to focus on teaching concrete skills in short timeframes
    - Creation and implementation of psychoeducation modules
- Case Management
  - Case managers are tightly integrated into patient's behavioral health and clinical care – not a model where case manager has a list of clients to manage
- Clinical Care
  - Equal focus on clinical care, mental health, and social/physical environment

# Patient Engagement Challenges that the PATHways Program is NOT Designed to Address

- Patients who **refuse to engage** in **HIV care**, in spite of having the support and resources to get to clinic
- Patients who **refuse to engage** in **Behavioral Health Care**
- Patients who have a history of **missing appointments and do not respond to calls** from the clinic
- Patients who are **unmotivated** to at least **contemplate freedom** from addictions
- PATHways is **not** another Retention in Care intervention

# What Lessons Have We Learned from our Experience?

- We need to create patient-centric approaches for traumatized patients
  - Our patient population needs more care than existing models allow
    - Our successful approach is not bound by Standard of Care demarcations
    - What makes sense from a funding perspective may not translate to optimal patient care for all populations we are trying to reach
- We need to integrate ASO services and clinical care for traumatized patients
- We need to get out of clinics and into communities
  - We have been offering clinic-based care for decades – it doesn't work for everyone



# Secrets to Excellence in Team Performance

- We hired experienced RNs, who understood they would be working with challenging situations
  - Previous experience with similar populations > HIV knowledge
- Entire team works in the same office space
  - No one is isolated; this minimizes risk of burnout
- Every role on the team is dependent on all the other roles to be fully effective



We **WANT** to **SHARE** our  
approach to care.  
**PLEASE** contact us if you  
want to learn more!

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